



## **Mission, Values, Principles and Definition of Success**

**Date Effective:** May 14, 2019

**Reviewed by:** The Board of Directors

**Approved by Membership:** September 26, 2019

### **Our Mission**

Action Read is a charitable organization dedicated to changing the lives of Guelph adults and families through improved literacy, numeracy, computer, and other essential skills.

### **Our Values**

We work to create an environment that is:

- Learner-centred
- Accessible
- Flexible
- Compassionate
- Respectful
- Encouraging
- Inclusive

So that everyone at Action Read feels:

- Safe
- Challenged
- Supported
- A sense of belonging

### **Our Guiding Principles**

- Everyone can learn
- Learning should be a positive experience
- Tutors and learners are active partners
- Diversity makes us strong
- We work with community partners to ensure that needs are met
- We continually reflect and grow to remain relevant and meaningful

### **Our Definition of Success**

Learners:

- Meet their goals
- Gain the confidence to use their new skills in managing or changing their lives
- Experience greater independence
- Experience increased capacity for growth and learning
- Move forward to other employment, civic, volunteer and / or educational opportunities.